# Support

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## Getting Support

## Contact Us

It's easy to contact us if:

- You have any issues or questions using Path to Agility Navigator
- You'd like to upgrade or cancel your P2ANav account
- You have feedback or suggestions for us to consider
- You are interested in our Partner Program or becoming a Facilitator

Send a message **from any of three locations**. Please include screenshots and reproduction methods if applicable to help us help you.

1. **Knowledge Base:** Click the contact us link: Contact Us

2. **P2ANav.com:** Click the contact support button: 🎧 Contact Support

3. **Email**: Send a message to support@pathtoagility.com

> ℹ️ We strive to respond to all inquiries within a business day.

## Path to Agility Partner Program

## About the Partner Program

A Path to Agility Partner is an Agile coach or coaching organization licensed to use Path to Agility in their transformation consulting engagements.

## Path to Agility Partner Benefits

- Navigator (P2ANav.com) access for use with your clients

- The ability to teach public Practitioner courses

- Listed on the Path to Agility site

- Path to Agility Navigator reseller

# How to Become a Path to Agility Partner

If you are interested in learning more about how to become a partner, please contact us.

## Path to Agility Facilitator Program

## About the Facilitator Program

A Path to Agility Facilitator is an experienced transformation coach (internal or external) and trainer who is enabled to train Path to Agility Practitioners.

## Path to Agility Facilitator Benefits

- Facilitator-level access to community forums, conferences, and working groups

- Individual Path to Agility Navigator access (1 Org, 1 System, and 1 Team)

- Quarterly support (Ability to reach out to a Path to Agility Coach for a call to answer questions or get guidance on using or training Path to Agility)

## Requirements

- Path to Agility Practitioner Certification

- Proven experience facilitating training workshops

- 2+ years of Agile transformation coaching
  Demonstrated experience with Path to Agility

If you are interested in learning more about how to become a facilitator, please contact us.

## Knowledge Base Subscription

Our knowledge base subscription features allows you sign up to receive email notifications of new/updated content.

## Subscribing

From any Category page, click the **Subscribe** button to the right of the category title:



Enter the email address you'd like to subscribe and click the **Subscribe** button

This will take you to the Manage Subscriptions page. You'll see a confirmation across the top showing which category you just subscribed to, as well as a list of all the categories in our knowledge base you're subscribed to.

# Managing Subscriptions

To stop receiving email notifications for a category, you unsubscribe from that category. You can do this in two ways:

## Unsubscribe from within the knowledge base

- Click the **Subscribe** button next to any category landing page header to open the **Manage Subscriptions** page.
- When the **Manage Subscriptions** page opens, you can either click **Unsubscribe all** to unsubscribe from all categories, or click the **Unsubscribe** button next to the category you don't want to be subscribed to any more. All subscription changes are instantly saved.

## Unsubscribe from an email notification

- At the bottom of each notification email, you'll see the sentence:

> You can manage your subscriptions or unsubscribe from these emails here.

- Click the hyperlinked here from any email to open your Manage Subscriptions page.