

Support

01/31/2024 8:59 am CST


Getting Support

Contact Us

It's easy to contact us if:

- You have any issues or questions using Path to Agility Navigator
- You'd like to upgrade or cancel your P2ANav account
- You have feedback or suggestions for us to consider
- You are interested in our [Partner Program](#) or becoming a [Facilitator](#)

Send a message **from any of three locations**. Please include screenshots and reproduction methods if applicable to help us help you.

1. **Knowledge Base:** Click the contact us link: [Contact Us](#)
2. **P2ANav.com:** Click the contact support button: 
3. **Email:** Send a message to support@pathtoagility.com



We strive to respond to all inquiries within a business day.

Path to Agility Partner Program

About the Partner Program

A Path to Agility Partner is an Agile coach or coaching organization licensed to use Path to Agility in their transformation consulting engagements.

Path to Agility Partner Benefits

- Navigator (P2ANav.com) access for use with your clients
- The ability to teach public Practitioner courses
- Listed on the Path to Agility site

- Path to Agility Navigator reseller

How to Become a Path to Agility Partner

If you are interested in learning more about how to become a partner, [please contact us](#).

Path to Agility Facilitator Program

About the Facilitator Program

A Path to Agility Facilitator is an experienced transformation coach (internal or external) and trainer who is enabled to train Path to Agility Practitioners.

Path to Agility Facilitator Benefits

- Facilitator-level access to community forums, conferences, and working groups
- Individual Path to Agility Navigator access (1 Org, 1 System, and 1 Team)
- Quarterly support (Ability to reach out to a Path to Agility Coach for a call to answer questions or get guidance on using or training Path to Agility)

Requirements

- Path to Agility Practitioner Certification
- Proven experience facilitating training workshops
- 2+ years of Agile transformation coaching
Demonstrated experience with Path to Agility

If you are interested in learning more about how to become a facilitator, [please contact us](#).

Knowledge Base Subscription

Our knowledge base subscription features allows you sign up to receive email notifications of new/updated content.

Subscribing

From any Category page, click the **Subscribe** button to the right of the category title:

The screenshot shows the Path to Agility website interface. At the top, there is a blue navigation bar with the logo on the left, a search bar in the center, and 'Return to Navigator' and 'Contact Us' links on the right. A left sidebar contains a list of categories: Home, Getting Started, Facilitation Guides, Using P2A Navigator, Path to Agility Approach, Path to Agility Video Overviews, Support, Glossary, and Release Notes (which is highlighted). The main content area shows the 'Release Notes' category page. It features a 'Subscribe' button in the top right corner. Below the category title, there is a sub-header 'Home' and a description: 'What's new in Path to Agility as well as in Navigator'. Two recent articles are listed: 'P2A Navigator Release Notes January 23, 2024' and 'P2A Navigator Release Notes January 18, 2024', both by Carter Hawks.

Enter the email address you'd like to subscribe and click the **Subscribe** button

This will take you to the Manage Subscriptions page. You'll see a confirmation across the top showing which category you just subscribed to, as well as a list of all the categories in our knowledge base you're subscribed to.

Successfully subscribed to notifications for **Release Notes**.

[← Back](#)

Manage Subscriptions

Category

Unsubscribe All

Release Notes

Unsubscribe

Managing Subscriptions

To stop receiving email notifications for a category, you unsubscribe from that category. You can do this in two ways:

Unsubscribe from within the knowledge base

- Click the **Subscribe** button next to any category landing page header to open the **Manage Subscriptions** page.
- When the **Manage Subscriptions** page opens, you can either click **Unsubscribe all** to unsubscribe from all categories, or click the **Unsubscribe** button next to the category you don't want to be subscribed to any more. All subscription changes are instantly saved.

Unsubscribe from an email notification

- At the bottom of each notification email, you'll see the sentence:

You can manage your subscriptions or unsubscribe from these emails [here](#).

- Click the hyperlinked [here](#) from any email to open your Manage Subscriptions page.
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