

Metrics

03/27/2024 10:09 am CDT

Overview

Clear business outcomes with measurable success criteria support a cohesive compelling purpose for change and provide feedback loops for continual improvement [action items](#).

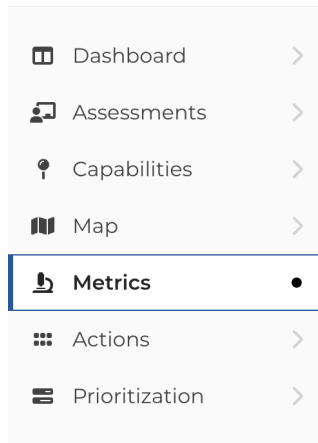


Related blog articles:

- [Business Outcome-Based Metrics: How to Effectively Measure Your Agile Transformation Journey](#)
- [7 Reasons Why Qualitative and Quantitative Measures are Essential to Agile Transformation](#)

Access Metrics Screen

Access Metrics functionality from the main navigational menu:



Filtering List of Metrics

If there are existing metrics, use the filter function to drill down as desired:

Filters ^

Level
 ▾

Business Outcome
 ▾

Agile Outcome
 ▾

Agile Capability
 ▾

Entering Measurements

Basic User Access (or greater)

Click on the ">" at the right side of the Measurements table to access the "Insert New Measurement" function, then add data

Measurements						<input type="text" value="Search"/>	Edit Associations
Team	Current (days)	Trend	Times Measured	Updated			
1-1	15	▲ 25%	3	02/08/2024		>	
2-1	5	▲ 50%	3	02/08/2024		>	

← Back to metrics

Metric: Flow: Work Item Age (Teams) for 1-1

Insert New Measurement

Description

The amount of elapsed time between when a work item started and the current time. *

- Applies to stories, tasks, and bugs
- Is a leading indicator

A work item is any direct or indirect discrete unit of customer value

Source	Unit	Target Value	Minimum Value	Maximum Value	Goal
Jira Team Metrics	days	5	1	30	Minimize↓
Business Outcome	Agile Outcome	Agile Capability			
Predictability	Predictable Delivery Cadence	Predictable Throughput			

Weekly Progress For Flow: Work Item

Add Measurement

Value (days)

Date

Cancel Add

Creating New Metrics



Company Admin and Assessment Admin Roles Only

From the Metrics screen, click the **+ Create new Metric** button:

+ Create new Metric

Fill out the details in the Create Metric form.

- Fields with * are required. All others are optional.
- All fields can be edited after creation.

Create Metric

✕

Metadata

Name *

Description

Values

<p>Unit</p> <input style="width: 90%; border: 1px solid #ccc;" type="text" value="Select or type custom unit..."/>	<p>Source</p> <input style="width: 90%; border: 1px solid #ccc;" type="text"/>
<p>Minimum Value</p> <input style="width: 90%; border: 1px solid #ccc;" type="text"/>	<p>Maximum Value</p> <input style="width: 90%; border: 1px solid #ccc;" type="text"/>
<p>Target Value</p> <input style="width: 90%; border: 1px solid #ccc;" type="text"/>	<p>Direction *</p> <input style="width: 90%; border: 1px solid #ccc;" type="text" value="Select..."/>

Relationships

Applies to *

Business Outcome

Agile Outcome

Agile Capability

After clicking **+ Create Metric** at the bottom of the form



, optionally associate the metrics with nodes:

Select the Teams that you would like metric Test to be associated to.

Q Search

- ✓ Odd Ducks
 - ✓ Paddling System 1
 - ✓ Flock 1
 - ✓ Flock 2

Exit without changes Modify associations

Editing & Deleting Metrics




Company Admin and Assessment Admin Roles Only

1. Access the Metrics screen
2. Filter if needed to locate the metric to edit/delete
3. Click on the name of the metric you wish to edit/delete

4. Click the desired function:  

5. If editing, you can also **Edit Associations**, searching the list of associations if desired by a string:

Measurements 

Team	Current	Trend	Times Measured	Updated
Flock 1			0	>

Metrics Templates



Company Admin and Assessment Admin Roles Only

From the Metrics screen, click the **Explore metric templates** link

- Browse Path to Agility's Metrics Template Library (optionally filtering by layer, outcome, and/or keyword)
- Click **+ Add to [Organization Name]** the desired template
- Review details on the "Create Metric From Template" screen and then click **'Save'**
- After clicking "Save" optionally **associate the metrics** with nodes (Teams, Systems, Orgs)

[← Back to Metrics](#)

Metric Template Library

Browse Path to Agility's recommended metrics, and add desired ones to your organization.

▼ Filters

Applies to

Select...



Business Outcome

Select...



Search

🔍 Keyword

Customer Satisfaction (NPS)

+ Add to Demo Org - Capabilities Assessment Prioritization



DORA: Change Failure Rate (CFR)

+ Add to Demo Org - Capabilities Assessment Prioritization



DORA: Deployment Frequency (DF)

+ Add to Demo Org - Capabilities Assessment Prioritization



DORA: Lead Time For Changes (LT)

+ Add to Demo Org - Capabilities Assessment Prioritization



DORA: Mean Time to Recovery (MTTR)

+ Add to Demo Org - Capabilities Assessment Prioritization



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