Knowledge Base Subscription

01/31/2024 8:59 am CST

Our knowledge base subscription features allows you sign up to receive email notifications of new/updated content.

Subscribing

From any Category page, click the **Subscribe** button to the right of the category title:



Enter the email address you'd like to subscribe and click the Subscribe button

This will take you to the Manage Subscriptions page. You'll see a confirmation across the top showing which category you just subscribed to, as well as a list of all the categories in our knowledge base you're subscribed to.

Successfully subscribed to notifications for Release Notes.

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Manage Subscriptions

Category

Release Notes

Unsubscribe All

Unsubscribe

Managing Subscriptions

To stop receiving email notifications for a category, you unsubscribe from that category. You can do this in two ways:

Unsubscribe from within the knowledge base

- Click the **Subscribe** button next to any category landing page header to open the **Manage Subscriptions** page.
- When the **Manage Subscriptions** page opens, you can either click **Unsubscribe all** to unsubscribe from all categories, or click the **Unsubscribe** button next to the category you don't want to be subscribed to any more. All subscription changes are instantly saved.

Unsubscribe from an email notification

• At the bottom of each notification email, you'll see the sentence:

You can manage your subscriptions or unsubscribe from these emails here.

• Click the hyperlinked here from any email to open your Manage Subscriptions page.