

Company & Organization-level Dashboards

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Overview

These dashboards provide instantaneous, real-time snapshots into how well a company and its organizations are embracing change and improving. These dashboards provide a summary-level view from which users can drill-down to discover more detailed information. The company dashboard summarizes data across all business units. The organization dashboard summarizes data across all the business units in that organization (inclusive of the organization itself).

Company Dashboard

Engagement Scores

On the left side of the dashboard, scores reflecting engagement and usage are displayed. This provides a simple visual representing engagement in the platform. The scoring categories align to the continuous improvement wheel and its five phases: Assess, Analyze, Prioritize, Plan, and Act.

High scores indicate a company is using the platform for improvement. Low scores indicate partial adoption and successfully executing change initiatives will be difficult. By clicking the caret to the right of each score, a user can drill down and see details for each organization in the company.

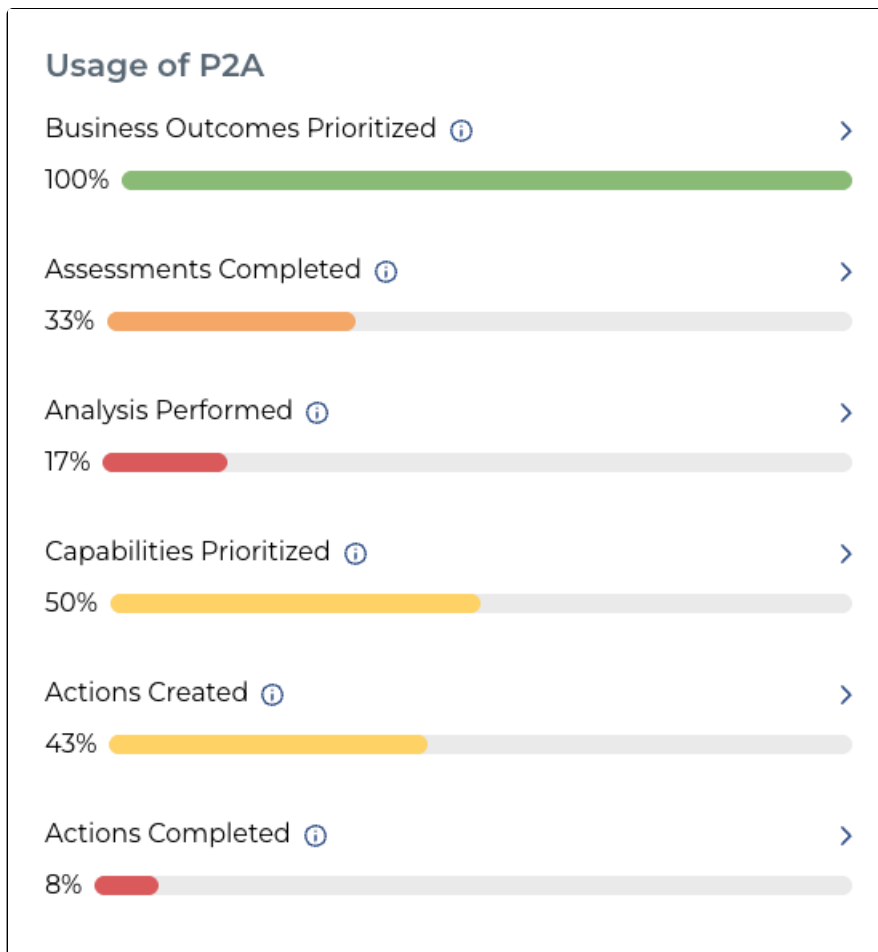


Image. Engagement Scores as displayed on both Company and Organization Dashboards.

Assessment Score

On the right side of the dashboard, a single, average assessment score can be found. This score reflects the current proficiency of a company across all nine business outcomes and all three levels supported. A low number here is an opportunity to leverage Navigator to improve.

Links to the Insights and the Scores reports provide more detailed information.

Average Assessment Score

38%

Your company's average score based on the last three months. It reflects the company's current proficiency across the nine business outcomes supported. A low score here is not a negative, but an opportunity.

 Insights  Scores

Image. Average Assessment Score as displayed on both Company and Organizationa Dashboards.

Organization Dashboard

The organization dashboard only differs from the company-level dashboard in two ways. The data is specific to the organization and its business units (vs. entire company), and drilling down will show data for that organization only.

Business Value

- Executive and program-owner clarity - Leaders see at a glance whether the organization is assessing as well as prioritizing and improving through actions
- Alignment and accountability - Graded usage areas make it clear where opportunities exist for coaching, enablement, or process changes
- Connection of behavior to outcomes - Tying usage patterns to the assessment score helps justify investment in the program and target improvements that move both adoption and capabilities