

Automated Metrics Setup for Integrated Systems

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Prerequisite(s)

- An integration must exist and be properly configured
- Must have Company Administrator role for access

Configuration Steps

- As a company admin, go to Settings > Integration
- The existing (previously configured) integration will be identified
- Under the "Add and Sync Projects" section, business units can be configured to share data with an integrated system
 - Select the business unit to configure
 - Enter the required information
 - Enable integration for the business unit
 - Pull Metrics – when enabled, metrics will be pulled from the external system automatically.
 - Sync Actions – when enabled, action items created in Navigator will be sent and synchronized with the external system.

Add and Sync Projects

Business Unit ⓘ
Select... ▼

Board URL
https://your-site.atlassian.net/jira/software/...

First Status
Select... ▼

Last Status
Select... ▼

Default work item type ⓘ
Task ▼

Defect classification ⓘ
Bug ▼

Pull Metrics ⓘ ☒

Sync Actions ⓘ ☒

Add

The screen shows the configuration settings for a business unit when a Jira integration exists.